

ActivEngage

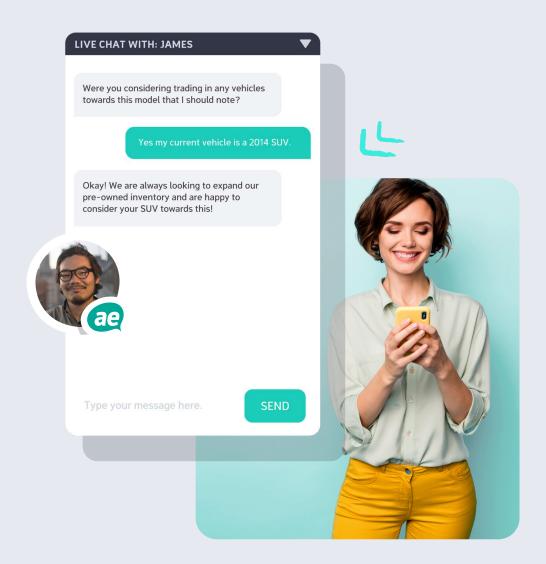


Digital Certified Program 2024



Fully-Managed Solutions

ActivEngage provides the most trusted managed messaging services and software to dealerships, automotive groups, and manufacturers around the world. With ActivEngage's professional team of Customer Engagement Experts trained to answer inquiries and generate additional sales opportunities on your behalf, your team can focus on what they do best: selling cars.





Fully-Managed Solutions

Best Value

Features	Silver \$599	Gold \$699	Platinum \$899	Black \$1,199	Private \$1,499
24/7 Chat & Text on Your Website 1			Ø	⊘	Ø
Carfax				⊘	
A Dedicated Customer Care Specialist 2				⊘	
Robust Reporting				⊘	
ActivAlerts				⊘	Ø
Google Business Messaging	×			⊘	
Google Ad Access	×			⊘	
3 SMS Numbers 1	×			⊘	
Facebook + Ads Messenger Integration	×			⊘	
Apple Business Chat 3	×			⊘	Ø
Department Lead Routing	×			⊘	
ServiceConnect	×	×		⊘	
MyDrive Video	×	×		⊘	
Direct to Messenger from Online Ads	×	×	×	⊘	
OfferUp Messaging	×	×	×	⊘	
Exclusive Autotrader + KBB Messaging	×	×	×	⊘	Ø
RetailSync Messaging	×	×	×	X	Ø

SMS Carrier Charge Passthrough - \$12- AT&T, Verizon and T-Mobile Sprint A2P - 10DLC Charges for each SMS number used by the account.

A Dedicated Customer Care Specialist

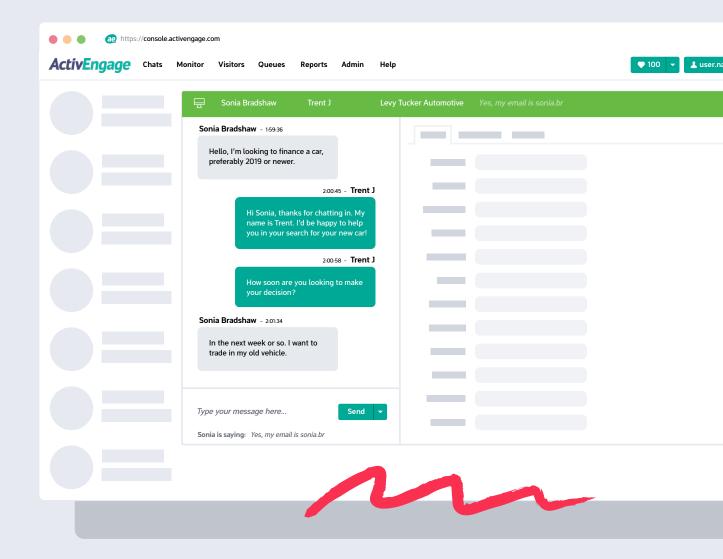
- This person will be in regular contact with the dealership to discuss best practices, monthly statistics reporting and analyses with recommendations for optimizing the results from ActivEngage services. Additionally, they will partner with the dealer to best leverage specials and incentives.
- Coming soon.

Prices displayed above are recurring monthly payments. Features available, except for states where not allowed by law.



Self-Managed Software Solutions

ActivEngage offers its proprietary web-based software so that your own staff can connect and build relationships with online customers in real-time. ActivEngage has ranked four times as a Top Rated Chat Product Award Winner in the DrivingSales Dealer Satisfaction Awards and is a five-time Award Winner in the Dealers' Choice Awards.





Self-Managed Software Solutions

Best Value

Features	Lite \$79	Standard \$249	Platinum \$399
Web-Based Console			Ø
Unlimited Users		⊘	
Carfax Integration		⊘	
Lead Capture + CRM Integration		⊘	⊘
14 Language Translation		⊘	
Chat Reporting & Analytics		⊘	
Customizable User Permissions & Roles		⊘	
Mobile Application	×	⊘	
Department Lead Routing	×	Ø	
Visitor Geo-Location	×	⊘	
PreRead™ Shopper Responses in Chat	×	⊘	
Website Visitor Analytics	×	⊘	
Clickpath Navigation	×	⊘	
SMS Texting	×	⊘	
Behavioral Targeting	×	⊘	
Account Support	×		
Google Business Messaging	×	⊘	
ActivAlerts	×	×	⊘
QualiFi Prescreens	×	×	

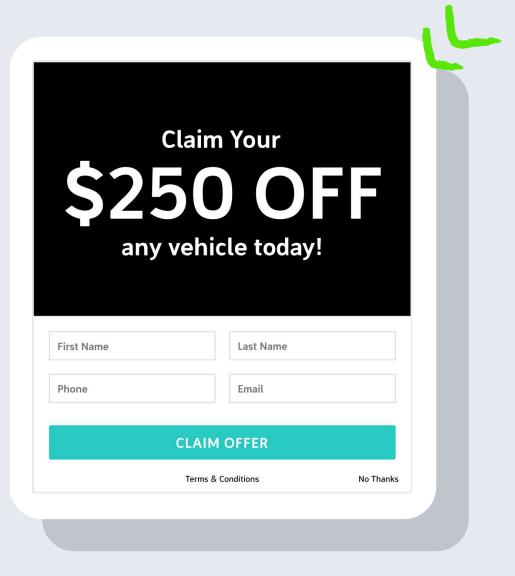
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ActivTarget Add-On Enhancement

ActivEngage offers additional services that are built to enhance core communication products. ActivTarget behavioral incentives increase lead volume and boost test drives.

https://www.activengage.com/activtarget/



\$379 per month

ACTIVENGAGE CONTACT

ActivEngage